

FIG. 1

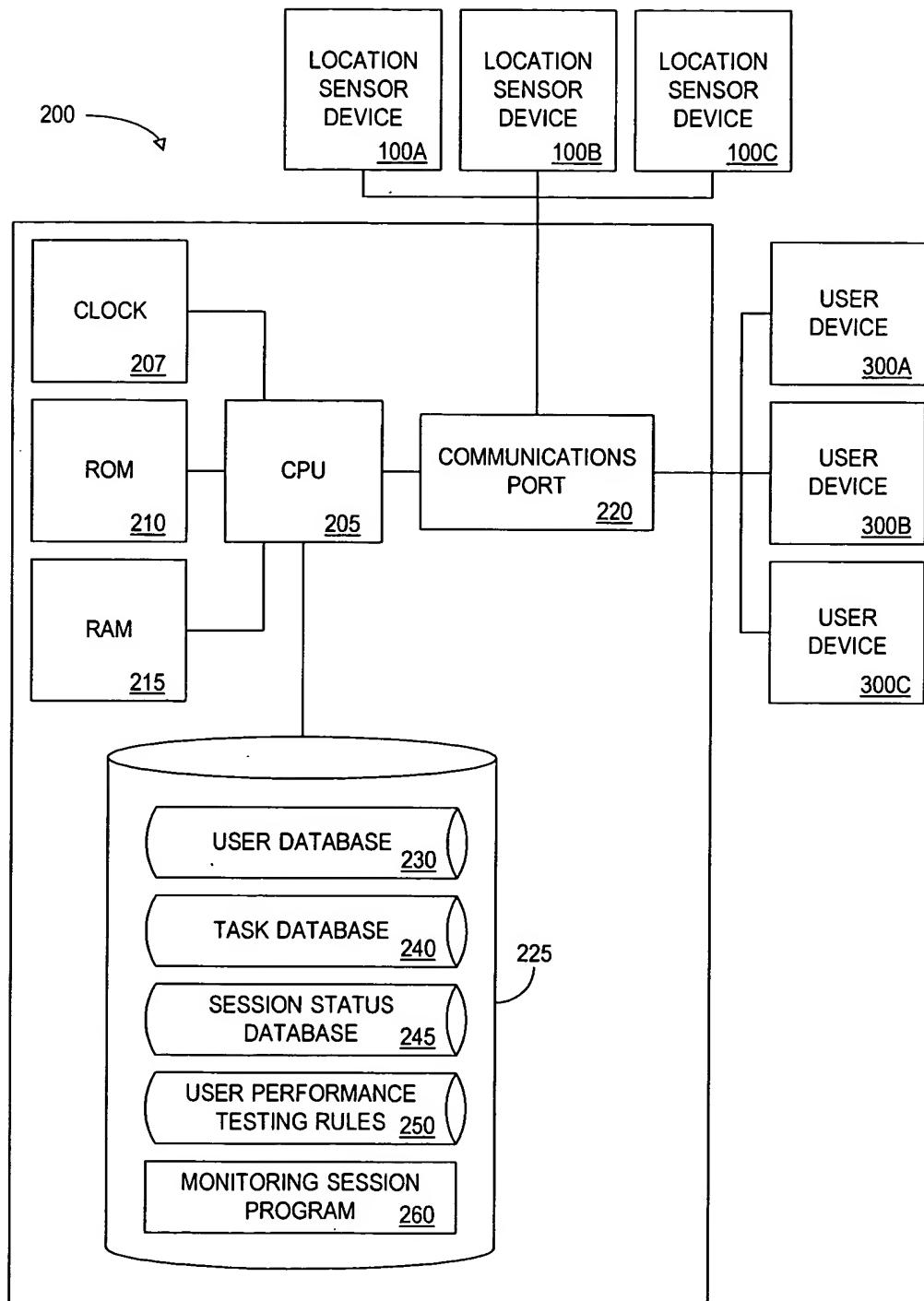


FIG. 2

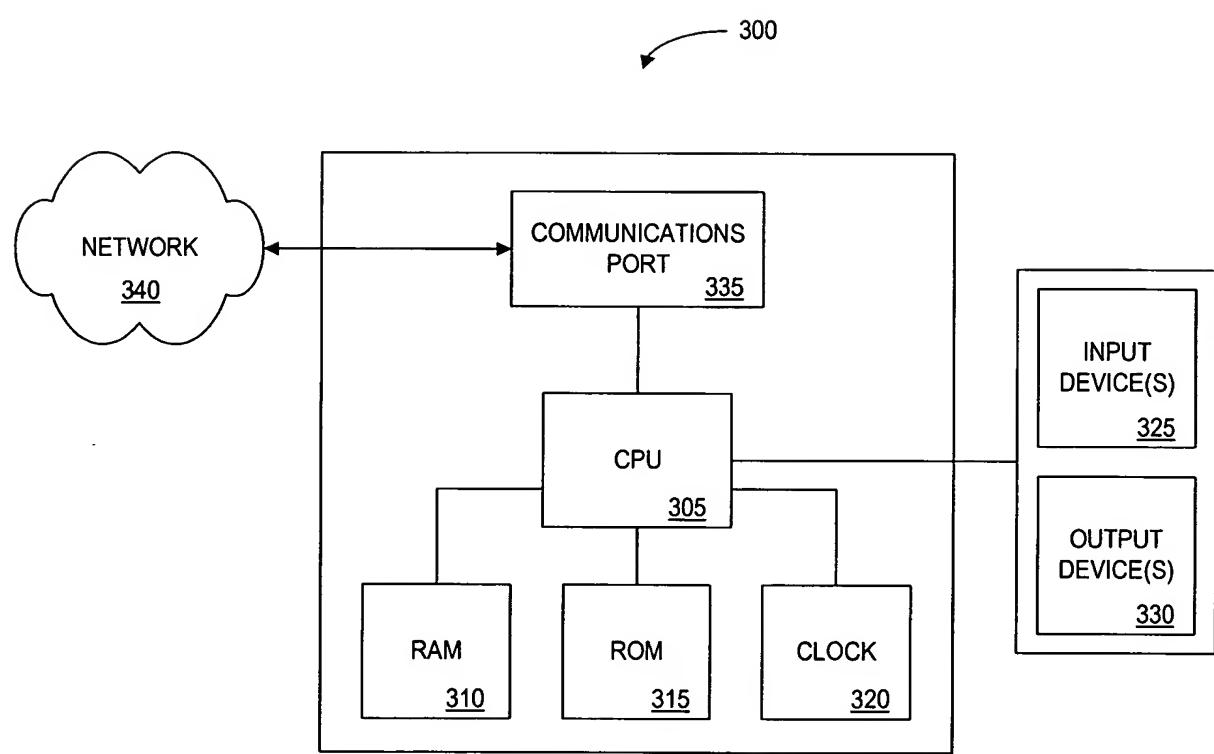


FIG. 3

230

<u>USER IDENTIFIER</u>	<u>USER RATING</u>	<u>ACCOUNT BALANCE</u>
<u>410</u>	<u>420</u>	<u>430</u>
BSMITH	0	- \$39.95
SJOHNSON	8	+ \$498.60
RMARTIN	7	+ \$192.55

FIG. 4

240



TASK IDENTIFIER	SENSOR LOCATIONS	SENSOR ADDRESS	LOCATION OWNER	PAY RATE	RULE(S)	SHIFT(S)	EMERGENCY PROCEDURES	FULLY ASSIGNED?
505	510	515	520	525	530	535	540	545
12345	FLEET BANK, HAMDEN, CT BRANCH	WWW.FLEET BANK.COM/ BRANCH3ICAM1	FLEET CORPORATION, HARTFORD, CT	\$5.00/ HOUR	3 USERS	1/1/98 12:00 AM - 3:00 AM	CLICK EMERGENCY BUTTON ON ISP FRAME	YES
12346	17 MAIN ST. ANYTOWN, CT 06899	(203) 555-1212	BOB OSBORNE	\$4.50/ HOUR	USER RATING >6	1/2/98 9:00 AM - 5:00 PM	CALL ANYTOWN POLICE DEPT. AT (203) 981-3987	NO

FIG. 5

245

TASK IDENTIFIER	SHIFT	USER IDENTIFIER(S)	STATUS	PERFORMANCE RESULTS
12345	1/1/98 12:00 AM - 3:00 AM	R.MARTIN S.GAVIN D.BYRD	COMPLETED	- ALL TEST COMMUNICATIONS POSITIVE - NO EMERGENCIES
12345	1/1/98 3:01 AM - 6:00 AM	S.JOHNSON	IN PROGRESS	- FAILURE TO RESPOND TO TWO TEST COMMUNICATIONS
12346	1/2/98 9:00 AM - 5:00 PM	R.MARTIN	N/A	N/A

FIG. 6

250

TASK IDENTIFIER	TEST COMMUNICATION	TEST COMMUNICATION INTERVALS	REQUIRED RESPONSE TIME	REQUIRED RESPONSE
<u>705</u>	<u>710</u>	<u>715</u>	<u>720</u>	<u>725</u>
12345	C://TESTCOM//12345//CLIP1 ("STAGED EMERGENCY")	RANDOM	10 SECONDS	CLICK 911 BUTTON
12346	C://TESTCOM//12346// QUESTIONSET1 ("QUESTIONS")	EVERY 5 MINUTES	15 SECONDS	CORRECT ANSWER CHOICE

FIG. 7

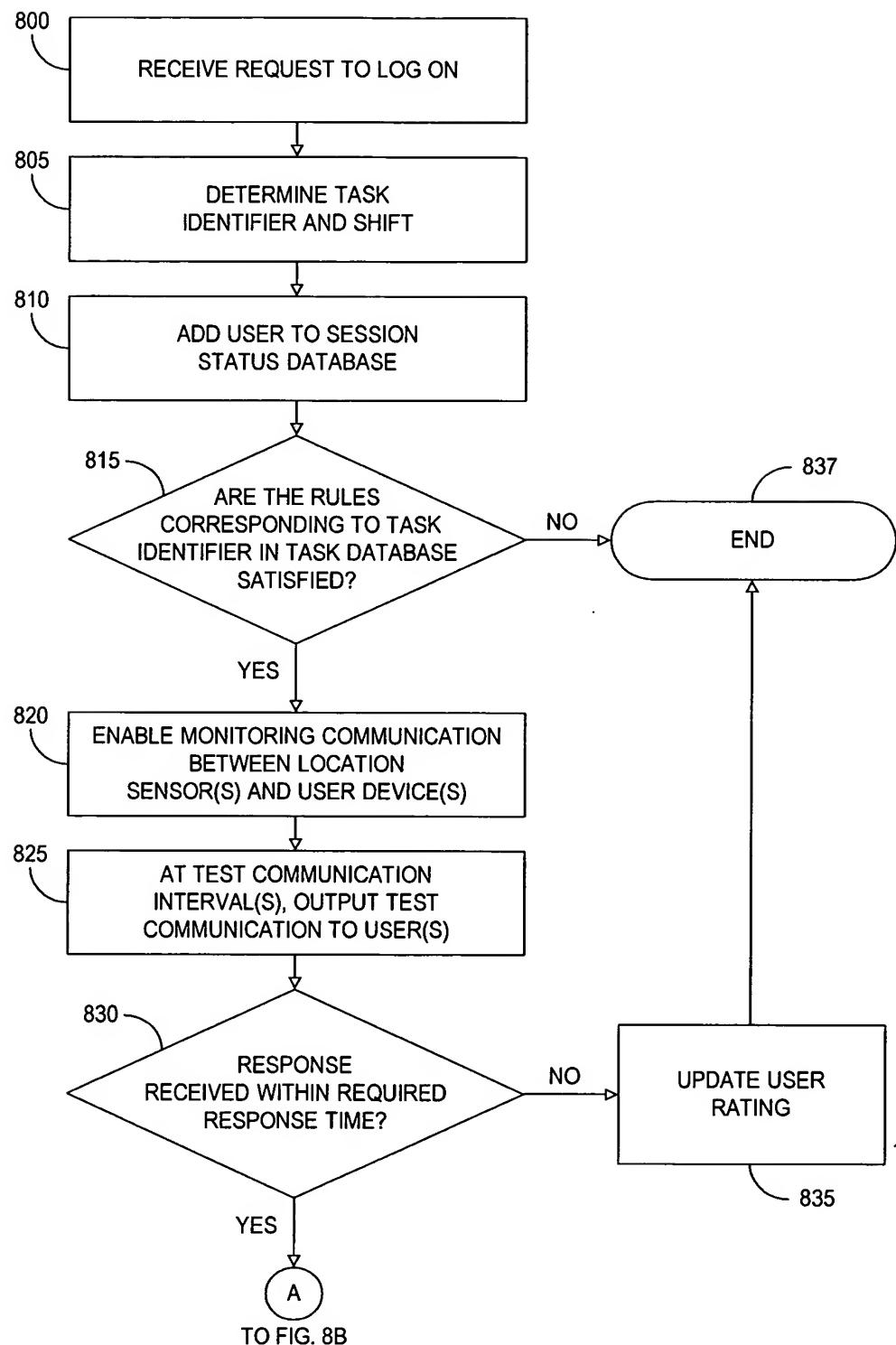


FIG. 8A

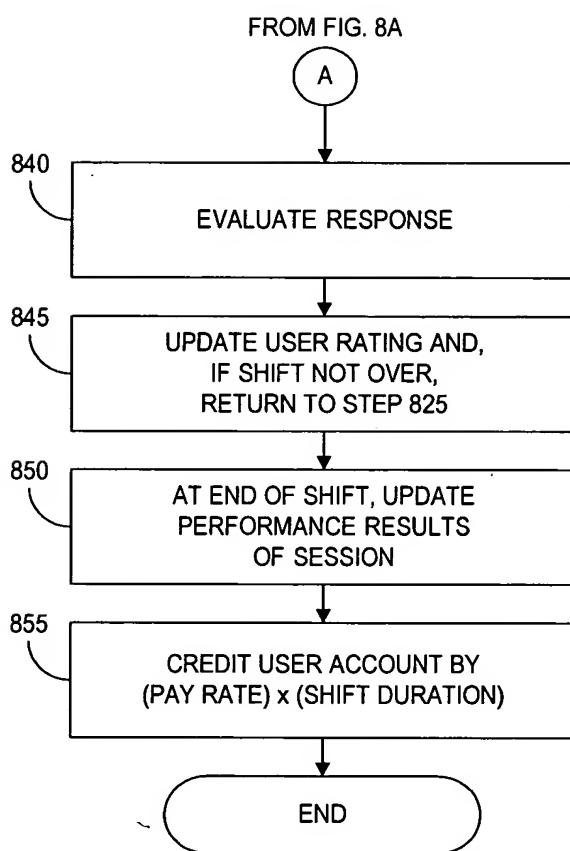


FIG. 8B

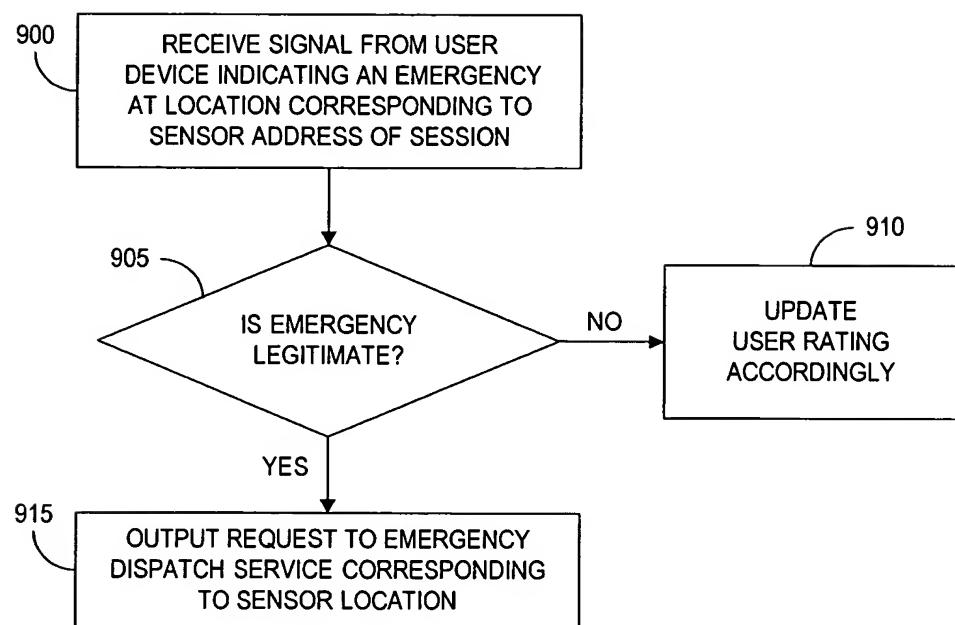


FIG. 9